

## **Advisory on Zoom Meeting Platform**

The recent Covid-19 pandemic has led organizations, educational institutions and private individuals to use web conferencing for communication from home. Fraudsters have found this as an opportunity to conduct unauthorized activities resulting in obtaining of sensitive information of individuals and organizations such as employee information, product knowledge, trade secrets etc.

Multiple vulnerabilities have been reported in the Zoom Meeting Platform which could allow an attacker to gain elevated privileges or obtain sensitive information on the targeted system.

The Cyber Coordination Centre (CyCord), under the Union Ministry of Home Affairs (MHA), has issued an advisory at <https://pib.gov.in/PressReleaseDetail.aspx?PRID=1615008> dated 16-04-2020 that :

- The Zoom Meeting Platform is not to be used by Government officers/officials for official purposes due to security concerns.
- Private individuals are advised to follow security guidelines on secure use of Zoom Meeting Platform as provided in its website link [http://164.100.117.97/WriteReadData/userfiles/comprehensive-advisory-Zoom-%20meeting%20plafom-20200412-\(2\).pdf](http://164.100.117.97/WriteReadData/userfiles/comprehensive-advisory-Zoom-%20meeting%20plafom-20200412-(2).pdf)

CERT-India, the central statutory body for cyber security under the Ministry of Electronics and Information Technology has also highlighted the vulnerabilities in the Zoom platform.

Hence, Government Departments of the Government of Kerala are advised to refrain from using Zoom Meeting platform for official purposes in light of these advisories. It is learnt from NIC that licences of 'Vidyo' video conferencing solution have been shared with all District Collectorates which could be used to conduct video conferences from computers.

### *References:*

1. MHA advisory at <https://pib.gov.in/PressReleaseDetail.aspx?PRID=1615008>
2. Advisories of CERT India in Home > Advisories link at <https://www.cert-in.org.in/>

CERT-In advisories CIAD – 2020-0020, CIAD – 2020-0011, 2020-0010



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Copy of advisory note from Kerala State I T Mission about using Zoom for video conferencing is attached herewith for information and further necessary action.

## Approval Valid

Digitally Approved By  
VIGNESHWARI V I.A.S

Date: 29.04.2020

Reason: Approved

Copy To:-

Sd/-  
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1. All Institutions under the Directorate of Collegiate Education